



## Dear Customer,

Most glass railing building codes, both in the US (2015 IBC Chapter 24) and Canada (CSA A500-16), have been changed from using monolithic tempered glass to now requiring laminated glass. Prior to these codes changes, it was a common practice to use Portland or gypsum based cements as the grout for installing monolithic tempered glass. These cement based grouts are <u>not</u> compatible with laminated glass and their use can lead to fracture and/or delaminations. While some glaziers are aware of this incompatibility, many are not and the use of these cement based grouts continues. Kuraray would recommend that you be proactive with your customers to ensure they are knowledgeable on this topic. In addition, you should consider stating in writing that any use of your laminated glass with cement based grouts will void your warranty.

Best Regards,

Christian Amad North America Sales & Technical Service Manager

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