

**WEST COAST**  
**I N S U L A T E D**  
**GLASS PRODUCTS**

**TERMS AND CONDITIONS OF SALE**

**Credit**

A Customer Credit Application and Resale Certificate must be submitted prior to an order being placed as West Coast Insulated Glass Products.

Orders may be delivered C.O.D. until credit can be approved and an open account has been established. All orders will be charged sales tax without a valid California Resale Certificate on file.

Inactive accounts of more than one (1) year must submit a new Customer Credit Application to re-establish their account.

All accounts are due and payable within thirty (30) days of the invoice date.

Major credit cards are accepted for payment and deposits on C.O.D. and open accounts.

A service charge of one and one-half percent (1-1/2%) per month will be assessed without exception on all balances which remain unpaid for sixty(60) days following the end of the month during which shipment was made.

There will be a \$50.00 fee charged on all checks returned for any reason.

**Ordering, Pricing & Quotations**

All orders are subject to acceptance by West Coast Insulated Glass Products and will be invoiced at the prices in effect at the time of the order. Prices are subject to change without notice. Upon our acceptance, all orders may be subject to strikes, fire, accident, or any other causes beyond our control.

All prices contained in the price list are net prices and do not include sales tax.

We will assume no responsibility for phone or verbal orders without a written and signed confirmation prior to processing.

Cancellation or changes of orders in process will be charged based on the actual cost incurred at the time of notification.

Quotes are valid for 30 days unless secured by a written order or other arrangements have been made in advance. Quotations do include sales tax.



## **TERMS AND CONDITIONS OF SALE** (cont.)

### **Delivery**

Minimum order is \$25.00. Minimum order for delivery by West Coast Insulated Glass Products is \$50.00 within Los Angeles, Orange, Riverside, San Bernardino, and San Diego County. Deliveries outside these areas are subject to additional minimum order charges. Orders may be combined to meet minimum delivery charges. Common Carrier shipments will be billed freight collect. All deliveries must be consigned to an active warehouse or place of business. No deliveries will be made to private residences.

Please inspect all goods immediately at the time of delivery. All claims for damage must be made within forty-eight (48 hours) of delivery by making a claim directly to West Coast Insulated Glass Products in writing. Please provide the Sales Order Number, your Purchase Order Number and Item Number so we can provide a replacement or credit. No claims will be accepted for Will Call orders.

All damaged items must be returned and inspected before credit is issued. No product is to be returned without prior approval. Under no circumstances will we be liable for claims in excess of the value of the defective product. We will not be liable for any labor performed by others on our products. West Coast Insulated Glass Products will not accept "Back Charges".

### **Customers Glass**

West Coast Insulated Glass Products is not responsible for breakage or damage while transporting, handling, tempering or the fabrication of customer's glass. Customers may be charged for any tempering or fabrication of glass that is damaged or broken in process.

### **Glass Specifications and Warranty**

All glass supplied is glazing quality graded to conform to Federal Specification, DD-G-451D.

All glasses are warranted by the manufacture. Our liability under warranties are limited to replacement of the product to the original purchaser, or at our option, to refund the customer's invoice price. West Coast Insulated Glass Products will not be liable for the cost of removal or installation of defective products, nor any incidental, consequential, or other damages. No glass is warranted against breakage. See specific product warranties in the Warranty Section.